

TekNotes

FOR IMMEDIATE RELEASE: February 1, 2010

Media Contact: Kelli Davis: kdavis@teklinks.com

TekLinks Achieves Channel Customer Satisfaction Excellence and Cisco ATP – Data Center Unified Computing Partner Designation.

TekLinks, a regional IT services firm, based in Birmingham, AL announced today that it has achieved its seventh straight rating of Channel Customer Satisfaction Excellence, along with the Cisco ATP – Data Center Unified Computing Partner Designation.

Mike Girouard, Vice President of Enterprise Sales, remarked: “We are honored to be recognized by Cisco for the 7th straight year for customer satisfaction excellence. Client feedback provides a key metric in how we measure our company’s effectiveness. As we move into the next generation of computing, TekLinks realizes that virtualization and data center-based technologies are driving new IT investment models for our clients. TekLinks will continue focus and investment into our cloud-based product offerings to meet these client demands.”

Customer Satisfaction Excellence is the highest distinction a partner can achieve within the Cisco Channel Partner Program. Each quarter, Cisco acknowledges Certified Partners that have the highest customer satisfaction distinction within each geographic region.

TekLinks completed a very focused effort to increase the level of Cisco sales and support capabilities which met the rigorous Cisco certified personnel levels required for an ATP - Data Center Unified Computing Partner. This ensures that TekLinks sales and support organizations are prepared to properly sell, design, install, and support ATP program specific technology and products.

TekLinks is a Cisco, Microsoft and Citrix Gold partner, with over 100 professionals in eight locations throughout Alabama, Mississippi, and North Florida. The firm also owns and operates a 5,600 square foot Data Center at their Birmingham, AL facility, a 2,000 square foot Data Center in their Hattiesburg, MS facility, as well as an additional Data Center in Jackson, MS to provide 24/7 Co-Location, Hosted, and Managed Services for their clients.

About TekLinks

TekLinks, with offices in Birmingham, AL; Daphne, AL; Destin, FL; Gulfport, MS; Hattiesburg, MS; Huntsville, AL; Jackson, MS; and Montgomery, AL; offers IT Consulting, Professional Services, Managed Services Hosting and Co-Location services to SMB Accounts and Enterprise Accounts throughout Alabama, Mississippi and the Gulf South. Founded by a group of local industry veterans, TekLinks has attained highly regarded industry certifications including Cisco Gold, Microsoft Gold, Citrix Gold, VMware, EMC, EqualLogic, Red Hat Linux, and Novell among others. With over seventy percent of employees in engineering roles, TekLinks is uniquely positioned to provide a company or assist an IT staff with LAN/WAN infrastructure design, VOIP implementation, security solutions, email systems, voice consulting, or general network support needed to keep a business running smoothly and reliably. In addition, TekLinks offers a variety of

co-location, hosted and managed services via its Data Centers located in Birmingham, Jackson and Hattiesburg. For more information visit www.teklinks.com.



TekLinks

201 SUMMIT PARKWAY • BIRMINGHAM, AL 35209

WE KNOW I.T.

[HTTP://WWW.TEKLINKS.COM](http://www.teklinks.com)